



# COUNTY OF RIVERSIDE DEPARTMENT OF ENVIRONMENTAL HEALTH

(888)722-4234 • RIVCOEH.ORG

## FOOD ESTABLISHMENT INSPECTION REPORT

FACILITY NAME <b>Wendy's #10660</b>				DATE <b>10/29/2024</b>	TIME IN <b>11:35 AM</b>	TIME OUT <b>12:50 PM</b>
FACILITY ADDRESS <b>1841 S San Jacinto Ave San Jacinto, CA 92583-5605</b>				FACILITY PHONE # <b>(949) 858-9191</b>		
PERMIT HOLDER <b>Cotti Foods California Inc</b>				EMAIL <b>wn010660@cottifoods.net</b>		
PERMIT # <b>PR0064675</b>	FACILITY DESCRIPTION <b>Restaurant 2001 to 5999 sq ft</b>	EXPIRATION DATE <b>05/31/2025</b>	SPECIALIST NAME <b>Itzel Palacios</b>	DISTRICT <b>13</b>	SERVICE <b>Routine Inspection</b>	REINSPECTION DATE <b>11/05/2024</b>

THE CONDITIONS LISTED BELOW CORRESPOND TO VIOLATIONS OF THE CALIFORNIA HEALTH AND SAFETY CODE AND / OR RIVERSIDE COUNTY ORDINANCES AND ALL VIOLATIONS SHALL BE CORRECTED AS INDICATED BY THE ENFORCEMENT OFFICER. REINSPECTION / RETURN-TO-COMPLIANCE WILL BE COMPLETED/VERIFIED ON OR AFTER THE DATE INDICATED ON THIS REPORT. THE DEPARTMENT OF ENVIRONMENTAL HEALTH APPRECIATES YOUR COOPERATION.

**MAJOR / MINOR VIOLATIONS:** MAJOR VIOLATIONS ARE THOSE THAT POSE AN IMMEDIATE RISK TO PUBLIC HEALTH AND WARRANT IMMEDIATE CLOSURE OF THE FOOD FACILITY OR IMMEDIATE CORRECTION. MINOR VIOLATIONS ARE THOSE VIOLATIONS THAT DO NOT POSE AN IMMEDIATE PUBLIC HEALTH RISK, BUT DO WARRANT CORRECTION.



GRADE REPRESENTS THE FOLLOWING RANGES: A = 100-90 PASSED INSPECTION / MEETS MINIMUM HEALTH STANDARDS. B = 89-80 DID NOT PASS INSPECTION / DOES NOT MEET MINIMUM HEALTH STANDARDS. C = 79-0 FAILED INSPECTION / CONDITIONS EXIST WHICH MAY POSE A POTENTIAL OR ACTUAL THREAT TO PUBLIC HEALTH AND SAFETY. THE FACILITY IS REQUIRED TO DISPLAY A GRADE CARD IN A CONSPICUOUS PLACE SELECTED BY THE ENFORCEMENT OFFICER. THE GRADE CARD SHALL NOT BE CONCEALED AND CAN ONLY BE REMOVED OR RELOCATED BY THE ENFORCEMENT OFFICER PER COUNTY ORDINANCE 492 / COUNTY CODE SECTION 8.40.020

**SCORE 95**

In = In compliance      N/O = Not observed      N/A = Not applicable      COS = Corrected on-site      MAJ = Major Violation      OUT = Out of compliance

DEMONSTRATION OF KNOWLEDGE				COS	MAJ	OUT	FOOD FROM APPROVED SOURCES				COS	MAJ	OUT	
In	N/A	1. Food safety certification Santa Monzan/ SS				2	In		15. Food obtained from approved sources				4	2
						EXP:02/11/2027	In	N/O	N/A	16. Compliance with shellstock tags, condition, display				2
							In	N/O	N/A	17. Compliance with Gulf Oyster regulations				2
EMPLOYEE HEALTH AND HYGIENIC PRACTICES							CONFORMANCE WITH APPROVED PROCEDURES							
In		2. Communicable disease; reporting, restrictions, and exclusions			4		In		N/A	18. Compliance with variance, specialized process, and HACCP plan				2
In	N/O	3. No persistent discharge from eyes, nose, and mouth				2				CONSUMER ADVISORY				
In	N/O	4. Proper eating, tasting, drinking, or tobacco use				2	In		N/A	19. Written disclosure and reminder statements provided for raw or undercooked food				1
PREVENTING CONTAMINATION BY HANDS							SCHOOL AND HEALTHCARE PROHIBITED FOOD							
In	N/O	5. Hands clean and properly washed; gloves used properly			4	2	In		N/A	20. Licensed health care facilities / public and private schools; prohibited food not offered			4	2
In		6. Adequate handwashing facilities supplied and accessible				2	WATER / HOT WATER							
TIME AND TEMPERATURE RELATIONSHIP							In			21. Hot and cold water available			4	2
In	N/O	N/A	7. Proper hot and cold holding temperatures	X	4	2				WATER TEMPERATURE: 124F				
In	N/O	N/A	8. Time as a public health control; procedures and records		4	2	LIQUID WASTE DISPOSAL							
In	N/O	N/A	9. Proper cooling methods		4	2	In			22. Sewage and wastewater properly disposed			4	2
In	N/O	N/A	10. Proper cooking time and temperature		4	2	VERMIN							
In	N/O	N/A	11. Proper reheating procedures for hot holding		4		In			23. No rodents, insects, birds, or animals			4	2
PROTECTION FROM CONTAMINATION							In	N/A		24. Vermin proofing, air curtains, self-closing doors				1
In	N/O	N/A	12. Returned and re-service of food			2								
In			13. Food: unadulterated, no spoilage, no contamination		4	2								
In	N/O	N/A	14. Food contact surfaces: clean and sanitized SANITIZER (ppm):200 Ammonium      WAREWASH TEMP: 106F		4	2								

SUPERVISION / PERSONAL CLEANLINESS		OUT	EQUIPMENT / UTENSILS / LINENS		OUT	PERMANENT FOOD FACILITIES		OUT
25. Person in charge present and performs duties, demonstration of knowledge		2	34. Utensils and equipment approved, good repair		1	45. Floors, walls, ceilings: good repair / fully enclosed		1
26. Personal cleanliness and hair restraints		1	35. Warewashing: installed, maintained, proper use, test materials		1	46. Floors, walls, and ceilings: clean		1
GENERAL FOOD SAFETY REQUIREMENTS			36. Equipment / utensils: installed, clean, adequate capacity		1	47. No unapproved private homes / living or sleeping quarters		1
27. Approved thawing methods, frozen food storage		1	37. Equipment, utensils, and linens: storage and use		1	SIGNS / REQUIREMENTS		
28. Food separated and protected from contamination		2	38. Adequate ventilation and lighting; designated areas, use		1	48. Last inspection report available		
29. Washing fruits and vegetables		1	39. Thermometers provided and accurate		1	49. Food Handler Certifications available, current, and complete		1
30. Toxic substances properly identified, stored, used		1	40. Wiping cloths: properly used and stored		1	50. Grade card and signs posted, visible		
FOOD STORAGE / DISPLAY / SERVICE			PHYSICAL FACILITIES			COMPLIANCE AND ENFORCEMENT		
31. Adequate food storage; food storage containers identified		1	41. Plumbing: properly installed, good repair		1	51. Plans approved / submitted		●
32. Consumer self-service		1	42. Refuse properly disposed; facilities maintained		1	52. Permit available / current		
33. Food properly labeled; honestly presented; menu labeling		1	43. Toilet facilities: properly constructed, supplied, cleaned		1	53. Permit suspended / revoked		
			44. Premises; personal item storage and cleaning item storage		1			



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**General Comments:**

This was a routine inspection conducted in conjunction with a complaint investigation (CO1001598).

**Observations:**

**7. Proper hot and cold holding temperatures**

**Status:** OUT ( PTS) **Type:** Corrected On Site.

**Inspector Comments:** Observed metal container with ranch dressing measuring 47F stored at the top well cooler across from the fryers. According to staff, ranch was stored in the top well cooler approximately 2.5 hours ago. Staff replaced ranch with a new quantity and relocated previous quantity into the walk-in cooler to rapid cool. Ensure potentially hazardous foods are stored at 41F or below when cold holding.

**Violation Code** - Potentially hazardous food shall be held at or below 41°F / 45°F or at or above 135°F. Potentially hazardous food removed from proper holding temperature during preparation must be returned to proper temperature within 2 hours. Potentially hazardous food shall be received at proper temperature without evidence of temperature abuse. (113996, 113998, 114037)

**36. Equipment / utensils: installed, clean, adequate capacity**

**Status:** OUT ( PTS) **Type:** Violation

**Inspector Comments:** All equipment and utensils shall be kept clean and free of an accumulation of dust, dirt, food residue, and other debris. Observed the following:

- Accumulation of debris on handles and sprayer of 3 compartment sink.
- Dark colored debris on the ice reflector of the ice machine. No contamination observed onto ice during time of inspection.
- Accumulation of dried food debris inside of the microwave.

Remove debris from equipment mentioned above and maintain equipment clean.

**Violation Code** - All utensils and equipment shall be clean and installed in an approved manner. Equipment type and quantity shall be adequate for the operation. (114115, 114130.3, 114139, 114153, 114163, 114165, 114167, 114169, 114175, 114180, 114182, 114257)

**38. Adequate ventilation and lighting; designated areas, use**

**Status:** OUT ( PTS) **Type:** Violation

**Inspector Comments:** A. All exhaust hoods shall be maintained to effectively remove heat, grease, vapors, and smoke. Observed smoke, vapors and grease not being absorbed into the canopy of the hood system. Ceiling tiles and adjacent walls are tinted yellow. According to manager, servicing of the hood was completed in September of 2024. Facility to repair hood system and ensure all heat, grease, vapors and smoke are removed through the hood system within 1 week (11/29/2024). In the case that the hood malfunctions and stops working, facility is to cease all operations until repairs are made.

B. Observed gaps between hood filters. Ensure filters fit correctly and that there are no gaps.

**Violation Code** - Mechanical exhaust ventilation shall be provided to remove toxic gases, heat, grease, vapors, and smoke. All areas of a food facility shall have sufficient ventilation to facilitate proper food storage and provide a reasonable condition of

**Did you know** you are protected from civil and criminal liability when donating food? The Federal Good Samaritan Food Donation Act (Civil Code, 171425) provides liability protections for good faith donations of surplus food. The California Good Samaritan Food Donation Act (California Retail Food Code, 114432) further expands the list of entities covered by the protection. It also allows for direct donation to a person from regulated and inspected facilities in addition to stating past-date food is subject to liability protection. Please consider donating your excess food product to a local food recovery organization. For more information visit our website at [www.rivcoeh.org](http://www.rivcoeh.org).

<b>SIGNATURE</b>	
<hr style="border: 0; border-top: 1px solid black;"/> <p>PERSON IN CHARGE: <u>Jesus</u></p> <p style="text-align: center;">PRINT</p>	<hr style="border: 0; border-top: 1px solid black;"/> <p>SPECIALIST: <u>Itzel Palacios</u></p> <p style="text-align: center;">PRINT</p>



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comfort for each employee. Toilet rooms shall be vented to the outside air by a screened openable window, an air shaft, or a light-switch activated exhaust fan. Adequate lighting shall be provided in all areas to facilitate cleaning and inspection. Light fixtures in areas where open food is stored, served, prepared, and where utensils are washed shall be of shatterproof construction or protected with light shields. (114149, 114149.1, 114149.2, 114149.3, 114252, 114252.1)

**39. Thermometers provided and accurate**

**Status:** NOTE ( PTS) **Type:** Violation

**Inspector Comments:** NOTE: Observed display thermometers to be missing from inside of multiple refrigeration units. Facility to provide display thermometers for monitoring of refrigeration unit temperatures.

**Violation Code** - An accurate, easily readable metal probe thermometer suitable for measuring temperature of food shall be available. A thermometer shall be provided for each refrigeration unit. (114157, 114159)

**42. Refuse properly disposed; facilities maintained**

**Status:** NOTE ( PTS) **Type:** Violation

**Inspector Comments:** Maintain dumpsters covered when not in use. Observed facility's general refuse container to be missing lids. According to the manager, a work order has been submitted for replacement but they are waiting to hear back. Provide lids for all refuse containers and maintain covered when not in use.

**Violation Code** - All food waste and rubbish shall be kept in leakproof and rodent-proof containers. Containers shall be covered at all times. All waste must be removed and disposed of as frequently as necessary to prevent a nuisance. The exterior premises of each food facility shall be kept clean and free of litter and rubbish. (114244, 114245, 114245.1, 114245.2, 114245.3, 114245.4, 114245.5, 114245.6, 114245.7, 114257.1)

**46. Floors, walls, and ceilings: clean**

**Status:** OUT ( PTS) **Type:** Violation

**Inspector Comments:** Observed food debris on the floor underneath the ice machine and 1-door freezer and in the dry storage area. Remove food debris and maintain floors clean.

**Violation Code** - Floors, walls, and ceilings shall be maintained clean. (114257, 114268.1,)

**51. Plans approved / submitted**

**Status:** OUT ( PTS) **Type:** Violation

**Inspector Comments:** Observed facility has remodeled the dining area. According to the manager, remodeling work has been ongoing for approximately 2 months. Facility relocated a beverage machine to the left of the register counter. Original floor drain was also relocated towards the left of the register. At the time of inspection, there are no plans on file for remodel.

According to staff, both of the restrooms were also part of the remodeling work.

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<b>SIGNATURE</b>	
<hr style="border: 0; border-top: 1px solid black;"/> PERSON IN CHARGE: <u>Jesus</u>	<hr style="border: 0; border-top: 1px solid black;"/> SPECIALIST: <u>Itzel Palacios</u>
PRINT	PRINT



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Facility to submit plans to this Department within 2 weeks (11/12/2024).

Failure to comply may result in further enforcement action (notice of violation, citation, administrative hearing, etc.).  
**Violation Code** - A person proposing to build or remodel a food facility shall submit plans for approval prior to the commencement of work. (114380)

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## REASONS FOR IMMEDIATE CLOSURE OF A FOOD FACILITY

Per California Health and Safety Code Section 114409 (a):  
 "If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility immediately closed."

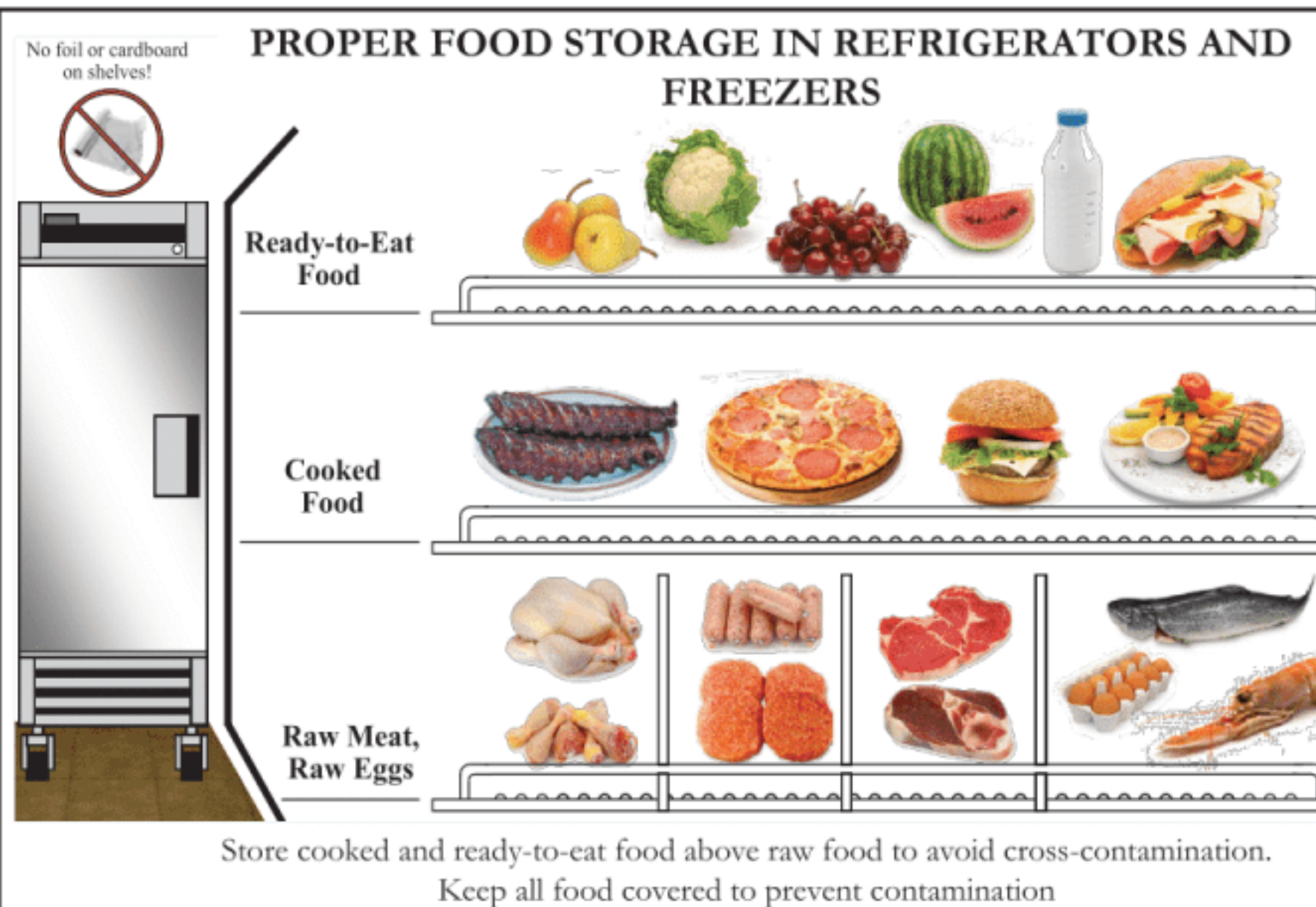
A food facility may be closed for any of the following reasons:

- Overflowing sewage (inside or outside the facility)
- No potable water
- No hot water
- No electricity
- Rodent or insect infestation
- Any other conditions at the facility that may create an imminent public health risk

In addition to the reasons above, Per California Health and Safety Code Section 114411:

"The enforcement agency may, after providing opportunity for a hearing, modify, suspend, or revoke a permit for serious or repeated violations of any requirement of this part or for interference in the performance of the duty of the enforcement officer."

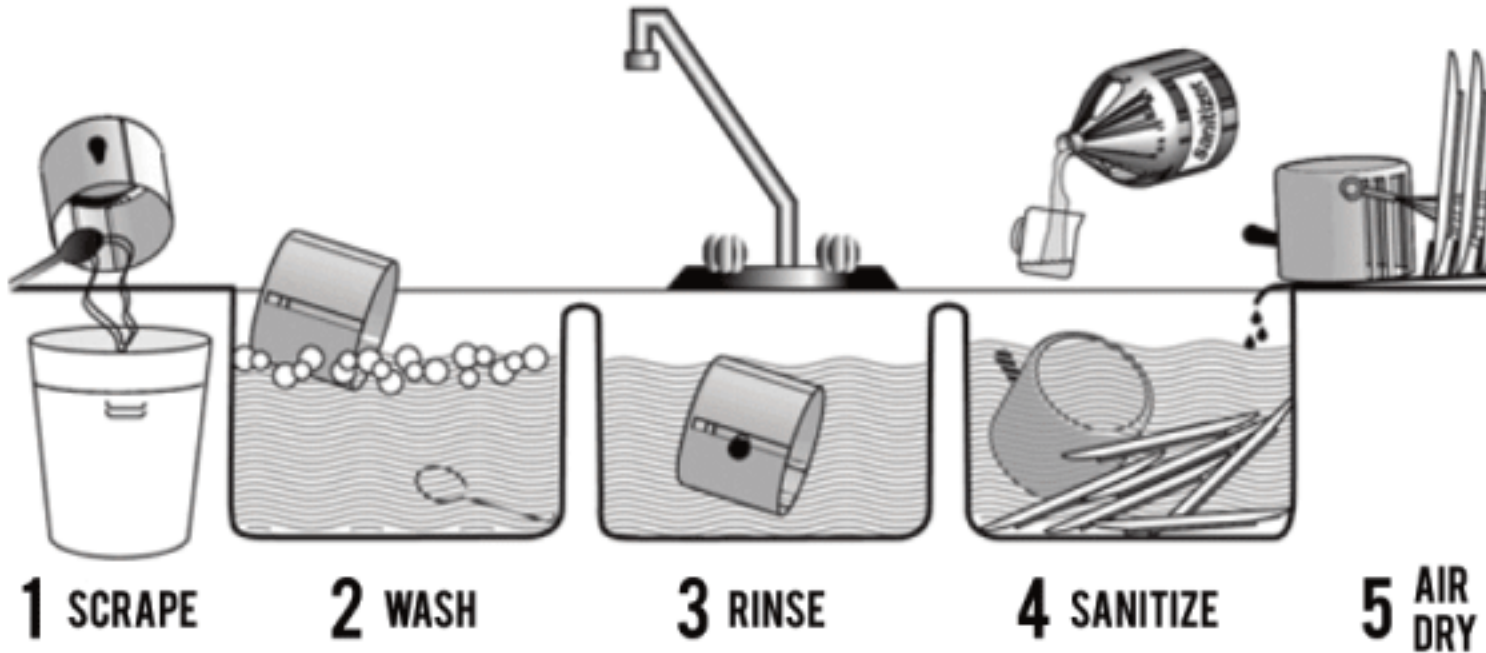
### PROPER FOOD STORAGE IN REFRIGERATORS AND FREEZERS



Store cooked and ready-to-eat food above raw food to avoid cross-contamination.  
 Keep all food covered to prevent contamination

## MANUAL SANITIZING OF EQUIPMENT AND UTENSILS USING A THREE COMPARTMENT SINK

1. **SCRAPE**, clean, or soak items as necessary before washing.
2. **WASH** items in detergent and hot water of at least 100°F in the first sink.
3. **RINSE** items in clear water in the second sink.
4. **SANITIZE** by submerging each item in a sanitizing solution in the third sink. Use one of the following sanitizing methods:
  - 100ppm of a chlorine based sanitizer for a minimum of 30 seconds in the solution
  - 200ppm of a quaternary ammonium based sanitizer for a minimum of 60 seconds in the solution
  - 25ppm of an iodine based sanitizer for a minimum of 60 seconds in the solution
  - Water at a temperature of 171°F for a minimum of 30 seconds in solution
5. **AIR DRY** all items on the drain board.



## PROPER COOLING OF FOOD IN YOUR FACILITY

Potentially hazardous foods should always be rapidly cooled.

### TIME IS THE KEY FACTOR IN PROPER COOLING

- Foods must cool from 135°F to 70°F in 2 hours or less
- Foods must cool from 70°F to 41°F in 4 hours or less

Use one of the following methods to cool food properly:

- Break large foods down into smaller portions and place in shallow pans no more than 4 inches deep. Metal pans cool better than glass or plastic pans.
- Add ice as an ingredient to replace water used in the recipe.
- Place foods within an ice bath and frequently stir the foods to speed the cooling process.
- Loosely cover foods so that heat and steam can escape during cooling.
- Arrange containers within a refrigeration unit so that air can flow properly around containers.
- Use special equipment like chill paddles or blast chillers to rapidly bring down food temperature.









Use an accurate thermometer to verify the food is being cooled within proper timeframes.

## PROPER FOOD THAWING METHODS

1. Under refrigeration
2. In a microwave oven on "defrost"
3. Submerged under cold running water in an approved preparation sink for no longer than 2 hours
4. As part of the cooking process

## INTERNAL COOKING TEMPERATURES

Use a probe thermometer to take internal cooking temperatures

							
<b>135°F</b> for 15 seconds	<b>145°F</b> for 15 seconds	<b>145°F</b> for 15 seconds	<b>145°F</b> for 15 seconds	<b>155°F</b> for 15 seconds	<b>155°F</b> for 15 seconds	<b>165°F</b> for 15 seconds	<b>165°F</b> for 15 seconds

Food temperature cannot be felt - use your probe thermometer!

### THE MAJOR 8 FOOD ALLERGENS



- MILK
- EGGS
- FISH
- TREE NUTS
- PEANUTS
- SOYBEANS
- WHEAT
- SHELLFISH

## FOR QUESTIONS OR COMMENTS CONTACT YOUR LOCAL AREA OFFICE

**BLYTHE**  
 260 N Broadway  
 Blythe, CA 92225  
 Self-Service Kiosk  
 Only

**CORONA**  
 2275 S Main St #204  
 Corona, CA 92882  
 Phone 951-273-9140  
 Fax 951-520-8319

**HEMET**  
 800 S Sanderson Ave #200  
 Hemet, CA 92545  
 Phone 951-766-2824  
 Fax 951-766-7874

**INDIO**  
 47-950 Arabia St #A  
 Indio, CA 92201  
 Phone 760-863-8287  
 Fax 760-863-8303

**MURRIETA**  
 30135 Technology Dr #250  
 Murrieta, CA 92563  
 Phone 951-461-0284  
 Fax 951-461-0245

**PALM SPRINGS**  
 554 S Paseo Dorotea  
 Palm Springs, CA 92264  
 Phone 760-320-1048  
 Fax 760-320-1470

**RIVERSIDE**  
 4065 County Circle Dr #104  
 Riverside, CA 92503  
 Phone 951-358-5172  
 Fax 951-358-5017